Shipping Policy

Shipping hours are Monday-Friday from 9AM until 5PM CST. All orders are processed within 2 business days. Example: If you order on Monday, your order should ship out on Tuesday.

Please note that business days do not include Saturday, Sunday or Official Holidays. You will receive a confirmation email with the tracking link once your order ships.

If inaccurate or incomplete addresses information is provided, it may delay processing. We encourage all customers to thoroughly review their shipping and billing information prior to checking out to prevent any possible delays.

All Hair Bundles orders require a signature. (Refer to the <u>Hair Shipping Policy</u> page) We recommend inputting a shipping address where you or someone else will be available to accept the package. PS We do not ship to P.O. Boxes

Tracking Orders

You will receive a confirmation email once your order has been processed to the email address provided during the checkout process. You will also receive a second email notification once your order has shipped, which will include your tracking number and a link to follow your shipment's status along its journey.

If there is a problem with your tracking number or package delivery, please contact us through our <u>chat</u> during our business hours or our <u>email</u>. Also check out our <u>Return Policy</u>.

Thank you - Baby Hair Lifestyle